

## Quality Policy

Our Quality commitment to all the interested parties such as customers, suppliers, stakeholders, employees, and public administration, leads us to provide reliable and effective products and services. These products and services are provided worldwide in compliance with the regulatory requirements and our company values.

Our Quality Management System (QMS) is described in the Quality Manual and must be deployed by all company members, at all levels, of DMD Solutions. Compliance to ISO 9001:2015 is a prerequisite for our QMS, which is constantly maintained and updated so that regulatory changes are anticipated and conformity of the products and services according to latest customer needs is ensured, producing an enhancement of customer satisfaction. Our QMS is specifically verified by both internal and external quality audits, and management reviews.


The quality scope of DMD Solutions is to provide engineering services and software development in Reliability, Availability, Maintainability, and Safety (RAMS).

DMD Solutions commits to continuously improve the QMS. We also commit to all applicable legal requirements, and other applicable requirements. Besides ensuring compliance with worldwide recognized standards, continuous research and innovation is promoted within DMD Solutions.

The Quality Culture and Mindset is promoted, through proper training, to each member of DMD Solutions, so that everybody has full awareness of the quality importance.

Throughout the motivation, compromise, participation and responsibility of each member within DMD Solutions, we will be our clients' most valued engineering partner in Reliability, Maintainability and Safety.

January 2023

A handwritten signature in blue ink that reads 'Dario Di Martino'.

Dario Di Martino  
*Chief Executive Officer*

A handwritten signature in blue ink that reads 'Joana Verdera'.

Joana Verdera  
*Quality Manager*